

Dear Users,

This is to inform DSB users that this has been fixed in the **UAT2 and Production environment**.

Please contact the DSB Technical Support Team if you have any questions in relation to this notification.

Regards,
DSB Technical Support Team

Dear Users,

This is to inform DSB users that this has been fixed in the **UAT environment**.

Please contact the DSB Technical Support Team if you have any questions in relation to this notification.

Regards,
DSB Technical Support Team



27th February 2023

**NOTIFICATION: DSB GUI Password Reset Issue
(UAT, UAT2 and PROD)**

Audience: All DSB Users

Notification details:

The purpose of this notification is to inform DSB users that we are currently having an issue with the Reset Password Functionality across all of the DSB's GUI environments. GUI users who request to reset their password will not receive the email notification containing the password reset link. This is currently being investigated and a further update will be sent once the issue is resolved.

Action Required:

- This is an informational notice. No action is required by DSB users at this time.

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